

Customer Comments



It's important that we receive feedback from all our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience, good and concerning, with our staff and their experience with the organization as a whole. Below is a brief survey on our service, we would appreciate your time to prepare this and let us know how we did.

Thank You
Jeff Cox
Owner Right Now Inc.

Satisfied?

Was your initial call for an appointment handled promptly and efficiently?

Yes No

Did our representative arrive at your home on time?

Yes No

Was our representative polite, professional, and did he or she answer all of your questions adequately?

Yes No

Did our installation technicians arrive on time?

Yes No

But it was o.k.

Were they courteous, polite, and professional?

Yes No

Did they wear protective covers on their shoes, and leave your home neat and clean?

Yes No

Did our company do everything that was promised?

Yes No

Would you recommend us to your friends?

Yes No

Already have

Please tell us about anything that particularly impressed you, or anything that you would suggest that we improve?

Client Satisfied!

* Client stepped in yard guys forgot to put vent in and client is blind she did not see the hole, she is o.k., but wanted let us know

Your Name Martha

Your Address #1

t. Boise, Id. 83706

Date 2/5/11

Time 1:52 P.M.

RIGHT NOW
HEATING · AIR CONDITIONING · INSULATION
Fixed Right! Fixed Now!

*made up work order # 342-6374