

# Customer Comments



It's important that we receive feedback from all our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience, good and concerning, with our staff and their experience with the organization as a whole. Below is a brief survey on our service, we would appreciate your time to prepare this and let us know how we did.

Thank You  
Jeff Cox  
Owner Right Now Inc.

Please tell us about anything that particularly impressed you, or anything that you would suggest that we improve?

*Within 4 hours, you answered my call, dispatched a technician, diagnosed the problem (a bad unit), gave me a \$400 discount on the new unit & installed it --- in the dead of summer. Truly impressive.*

*Me and my wife (who is 7 months pregnant) truly, truly thank you.*

*At service! I'll never call anyone else again & I will recommend you to my friends without reservation.*

Your Name Anthony (Tony)

Boise ID 83706

Date: 7/10/10

**RIGHT NOW**  
HEATING · AIR CONDITIONING · INSULATION  
Fixed Right! Fixed Now!

Treasure Valley  
208-585-5868

Magic Valley  
208-735-8400

Pocatello  
208-242-3236

Oregon  
541-889-2665

Satisfied?