



# CUSTOMER COMMENTS

## (THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner  
Right Now Heating and Air Conditioning

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve: Mike & Cody spent an afternoon installing our new Furnace & A/c.  
They both were very Courteous & Professional. Mike was knowledgeable & took  
the time to explain the operation of the equipment as well as answer any  
questions I had. He was also good with Cody who was less experienced.  
They took the time to ensure a quality & professional job was completed without  
ever appearing to rush or take a short cut.  
I felt comfortable with both Mike & Cody in my home with my family  
present.  
From the sale to installation & clean up everything was delivered  
as promised.

Your Name Michael Lamb Date 11/23/2011  
Your City Boise, ID 83713 Emc



# RIGHT <sup>24</sup> X <sup>7</sup> NOW

## (208) 585-5868

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.

RightNowHeatCool.com | Treasure Valley

Mike & Cody

Tues  
12/2