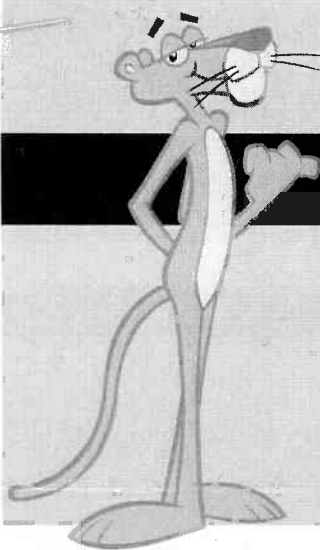


Jason



# CUSTOMER COMMENTS

## (THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner  
Right Now Heating and Air Conditioning

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve: Jason, as well as the technician who serviced  
our furnace, water heater, and later the air conditioner all  
put on their indoor booties before entering our home.  
All were polite. None reeked of cigarette smoke.  
They put inspection stickers on our equipment with  
the telephone number in case we had future problems.  
Jason checked to make sure the previous stickers were still  
in place. All arrived within their bracketed time  
allotment.

Your Name [Redacted]

Date April 08, 2013

Your City Boise, ID

Email [Redacted]

43714



# RIGHT NOW

24x7

## (208) 585-5868

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.

Jason Berry