

# Customer Comments



It's important that we receive feedback from all our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience, good and concerning, with our staff and their experience with the organization as a whole. Below is a brief survey on our service, we would appreciate your time to prepare this and let us know how we did.

Thank You  
Jeff Cox  
Owner Right Now Inc.

Please tell us about anything that particularly impressed you, or anything that you would suggest that we improve?

You have two excellent employees in Alex and Dusty. They were courteous at all times. They knew their job and took time to answer my questions. Each of them went the extra mile for me. Dusty managed to get my old door put back, saving me \$185. And they tried to open an old vent that had been carpeted over. Alex crawled under my home to check on it and came out covered in cob webs. I appreciate the great job!

Your Name Shirley

Basis, Id. 83714

Date: 4-10-10

**RIGHT<sup>24</sup> NOW<sup>7</sup>**

HEATING · AIR CONDITIONING · INSULATION

Fixed Right! Fixed Now!

Treasure Valley  
208-585-5868

Magic Valley  
208-735-8400

Pocatello  
208-242-3236

Oregon  
541-889-2665

Dusty & Alex

Satisfied?